



NAAC DVV CLARIFICATIONS

Key Indicator – 5.1 STUDENT SUPPORT

Metric No.	Particulars
5.1.4	<p>The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases</p> <ol style="list-style-type: none"> 1. Implementation of guidelines of statutory/regulatory bodies 2. Organisation wide awareness and undertakings on policies with zero tolerance 3. Mechanisms for submission of online/offline students' grievances 4. Timely redressal of the grievances through appropriate committees

HEI Input:

A. All of the above

DVV Clarification	HEI Response
Provide the Circular/web-link/ committee report justifying the objective of the metric.	Circular/web-link/ committee report justifying the objective of the metric is Provided
Provide the Minutes of the meetings of student grievance committee, as per metric.	Minutes of the meetings of student grievance committee, as per metric is Provided

LIST OF DOCUMENTS UPLOADED

S.No.	Content	Link
1.	Circular/web-link/ committee report justifying the Objective of the metric	View 1
2.	Minutes of the meetings of student grievance committee	View 2